## Are you too smart to be scammed

With new scams constantly emerging and scammers becoming more and more sophisticated, the ability to spot and avoid scams has less to do with smarts and more to do with knowing what to look for. We advise you set some rules for how and when you share information.

The property industry lures would-be scammers due to the large amounts of money being transferred regularly between parties so, always double-check the agency's official trust account details via phone before transferring any monies.

Phishing is a common way that cybercriminals steal confidential information, such as online banking logins, credit card details, business login credentials or passwords/passphrases, by sending fraudulent messages.

## How to protect yourself:

Before transferring any money, always call the agency/company and confirm the bank details to ensure they are current and correct.

Never use the same password/email combinations across multiple sites, especially for banking or email logins.

Never click a link on an email or text message that looks slightly odd, even if it claims to be from someone you've dealt with previously. If you're unsure it's best to call to confirm the message came from them.

For more information on spotting scams and how to avoid them, visit www.scamwatch.gov.au.

## TESTIMONIAL Competent, professional and effective delivering an excellent result.

We bought the property through Monica in 2017. We were impressed with her approach and her effective liaison with the sellers to agree on a final price

For our recent sale, Monica's appraisal turned out to be realistic and resulted in an early offer. Monica managed a complex issue, which was identified during the building inspection, and which may well have caused the buyers to withdraw. Very competently Monica stayed on top of the detail and dealt with issues effectively and expeditiously and kept us informed at all times. She proved herself to be a true professional by considering the buyer's interests and the seller's interests.

Buying and selling property can be challenging but Monica was always prepared to go the extra mile to resolve issues and minimise the stress that the process can cause.

## Highly recommended.

Verified by RateMyAgent Review submitted by P Dallimore (Vendor) - 68 Mapleton Forest Road, Mapleton - 11 April 2024



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